

গণপ্রজাতন্ত্রী বাংলাদেশ সরকার

সমাজকল্যাণ মন্ত্রণালয়

সমাজসেবা অধিদফতর

Cash Transfer Modernization (CTM) প্রকল্প

ই-৮/বি-১, আগারগাঁও, শেরেবাংলা নগর, ঢাকা-১২০৭।



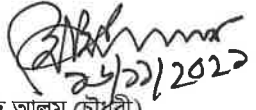
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তারিখ: ১৬ নভেম্বর, ২০২১

বিষয়: Cash Transfer Modernization (CTM) শীর্ষক প্রকল্পের আওতায় Selection of IT Firm for 'Design, Development and Implementation support services of an Integrated Social Protection Management Information System' এর REOI দৈনিক পত্রিকায় প্রকাশ।

উপর্যুক্ত বিষয়ে জানানো যাচ্ছে যে, সমাজকল্যাণ মন্ত্রণালয়ের আওতায় সমাজসেবা অধিদফতর কর্তৃক বাস্তবায়নাধীন বিশ্বব্যাংকের সহায়তাপুষ্ট Cash Transfer Modernization (CTM) শীর্ষক কারিগরি সহায়তা প্রকল্পের অধীনে Selection of IT Firm for 'Design, Development and Implementation support services of an Integrated Social Protection Management Information System' এর জন্য পরামর্শক প্রতিষ্ঠান নিয়োগ করা হবে। এ লক্ষ্যে সংযুক্ত Request for Expression of Interest (REOI) তাঁর পত্রিকায় আগামী ১৮ নভেম্বর, ২০২১ তারিখের মধ্যে ০১ (এক) দিন সকল সংস্করণে (প্রথম ও শেষ পাতা ব্যতীত ভিতরের যে কোন পাতায়) স্বল্প পরিসরে (৪ কলাম x ২১ ইঞ্চি) প্রকাশের প্রয়োজনীয় ব্যবস্থা গ্রহণের জন্য অনুরোধ জানানো হলো। সরকার নির্ধারিত হারে বিজ্ঞপ্তির বিল প্রাপ্তি সাপেক্ষে পরিশোধ করা হবে।

সংযুক্ত: বর্ণনামতে


(খুরশিদ আলম চৌধুরী)
প্রকল্প পরিচালক

ই-মেইল: pd.ctm@dss.gov.bd

ম্যানেজার (বিজ্ঞাপন)

দৈনিক বাংলাদেশ প্রতিদিন, ঢাকা

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The Daily Observer, Dhaka.

বিতরণ : (সদয় জ্ঞাতার্থে ও কার্যার্থে)

১. অতিরিক্ত সচিব (পরিকল্পনা, উন্নয়ন ও আইন), সমাজকল্যাণ মন্ত্রণালয়, বাংলাদেশ সচিবালয়, ঢাকা।
২. মহাপরিচালক, সেন্ট্রাল প্রকিউরমেন্ট টেকনিক্যাল ইউনিট (সিপিটিইউ), আইএমইডি, পরিকল্পনা মন্ত্রণালয়, ঢাকা। REOI সিপিটিইউ এর ওয়েবসাইটে প্রকাশের ব্যবস্থা গ্রহণের অনুরোধসহ।
৩. পরিচালক (প্রশাসন ও অর্থ)/(সামাজিক নিরাপত্তা), সমাজসেবা অধিদফতর, ঢাকা।
৪. Mr. Ashiq Aziz, Senior Social Protection Specialist, Social Projection & Jobs, The World Bank, Bangladesh.
৫. উপপরিচালক (প্রকাশনা), সমাজসেবা অধিদফতর, ঢাকা (REOI ও TOR সমাজসেবা অধিদফতরের ওয়েবসাইটে প্রকাশের অনুরোধসহ)।
৬. উপ পরিচালক (পরিকল্পনা ও উন্নয়ন-৩), সমাজসেবা অধিদফতর, ঢাকা।
৭. মহাপরিচালক মহোদয়ের ব্যক্তিগত কর্মকর্তা, সমাজসেবা অধিদফতর, ঢাকা।
৮. অফিস নথি।

**REQUEST FOR EXPRESSIONS OF INTEREST (REOI)
(CONSULTING SERVICES – FIRMS SELECTION)**

Selection of IT Firm for 'Design, Development and Implementation support services of an Integrated Social Protection Management Information System'

Country: Bangladesh

Name of Project: Cash Transfer Modernization Project

Credit No: IDA-61630

Assignment Title: Selection of IT Firm for 'Design, Development and Implementation support services of an Integrated Social Protection Management Information System'.

Reference No.: SD-07

The Government of the People's Republic of Bangladesh has received financing from the World Bank toward the cost of the "Cash Transfer Modernization (CTM) Project" under the Department of Social Services (DSS), Ministry of Social Welfare (MoSW), and intends to apply part of the proceeds for consulting services of 'Design, Development and Implementation support services of an Integrated Social Protection Management Information System'.

1. The main objective of this assignment is to hire a qualified MIS/IT firm (Consultant hereafter) for the design, development, commissioning and implementation of the MIS to make it a scalable and integrated MIS Platform that facilitates end-to-end automation of the core DSS business functions through unified IT Platform. In this regard, objectives are to achieve the following milestones as a part of this project execution.
2. The consulting services ("the Services") include but not limited to:
 - Conduct a comprehensive Gap Analysis, Functional and System Requirement Study and develop a detailed Functional and System Requirement Study/Gap Analysis Document (SRSD) for review and approval;
 - Conduct a hardware and networking needs assessment and develop an assessment report for review and approval;
 - Produce a System Design Document (SDD) on approved SRSD and obtain SDD approval;
 - Develop, customize and implement MIS Platform based on agreed SRSD and SDD;
 - Integrate MIS with other government agencies to verify beneficiary information and track the records;
 - Perform Data migration of existing available data into new MIS system;
 - Conduct System installation, configuration on MIS hardware;
 - Conduct a robust System testing and ensures System Compatibility under Bangladesh Computer Council (BCC) guidelines.
 - Conduct a System Security Assessment and ensure the implementation of standard guideline that enhance security;
 - Conduct MIS user training for staffs at various levels including its stakeholders;
 - Handover the complete and updated system to DSS including full ownership of the source code and all its related technical documentation that obtain through Operational acceptance of MIS Platform;
 - Provide annual technical maintenance and support services for 24 months.

The assignment will be estimated 180 professional staff-months and also non-key expert as required mentioned in the TOR, implementation period will approximately 24 months, expected start date of assignment may be 15 May, 2022 to ensuring full consistency with the TOR.

3. Department of Social Services under Ministry of Social Welfare represented by the Project Director, The Cash Transfer Modernization (CTM) Project, now invites eligible consulting firms ("Consultants") to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

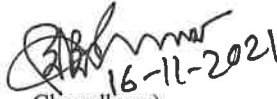
The shortlisting criteria are:

- (a) General experience of the Firm(s);
- (b) Experience in similar assignments of compatible size, complexity and technical specialty in the required area;
- (c) Financial soundness, staffing and logistics of the firm;
- (d) Legal capacity to enter into the contract.



Consultants are requested to submit the following supporting documents in support of the above-mentioned criteria:

- (a) Up To Date relevant Registration papers of the firm (s);
 - (b) JV agreement/letter of intent (if applicable) along with the proposed JV agreement;
 - (c) Firm's brochure including staffing;
 - (d) Audited financial reports for last three years (including turnover from consulting services and other activities, profit & loss, current asset & liability and fixed asset & liability);
 - (e) Service experience record of Last five (05) years (including nature, total cost of Contract, total input in terms of man month, employer, location of service etc.)
 - (f) All other items necessary to substantiate satisfaction of the shortlisting criteria listed above and/or included in the TOR; However, Key Experts will not be evaluated at the short-listing stage;
4. The attention of interested Consultant firm is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers" July 2016 ("Procurement Regulations"), setting forth the World Bank's policy on conflict of interest.
 5. Consultants may associate with other firms to enhance their qualifications, but should indicate clearly whether the association is in the form of a joint venture and/or a sub-consultancy. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected. In the case of an association, all members of such "association" should have real and well-defined inputs to the assignment and in such "association" it is preferable to limit the total number of firms including the associates to a maximum of 03 (Three).
 6. A Consultant will be selected in accordance with the Quality and Cost Based Selection (QCBS) method set out in the Procurement Regulations.
 7. Further information can be obtained at the address below during office hours, i.e. 0900 to 1700 hours. The detailed Terms of Reference (TOR) for the assignment can be downloaded from www.dss.gov.bd website or can be obtained upon request from the address below either by e-mail or in person during the office hours (Local Time: 09:00 to 17:00 hours).
 8. Expressions of interest must be delivered in a written form to the address below (in person, or by mail, or by e-mail) by **14 December, 2021** on or before 1400 hours (UTC+ 6 hours).
 9. The Procuring Entity (PE) reserves the right to accept or reject any or all EOIs without assigning any reason whatsoever.


16-11-2021

(Khurshid Alam Chowdhury)
Project Director (Additional Secretary)
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